

**Lotte Mulder, EdM****Senior Manager, Organizational Leadership and Patient Engagement**

Lotte earned her master's degree in education from the Harvard Graduate School of Education in 2013, where she focused on Leadership and Group Development. While there, she became the Chair of the Harvard Graduate School Leadership Institute, a semester-long intensive leadership course for 30 selected participants from the 12 graduate schools at Harvard. In addition, she worked at the Center for Public Leadership at Harvard's John F. Kennedy School of Government, co-facilitating and redesigning its leadership courses.

Originally from the Netherlands, Lotte brings a profound knowledge of other cultures and differences in leadership styles. Professionally, Lotte comes from a background in experiential leadership, working in Africa, Latin America, Asia, and the U.S. She has worked to increase leadership skills in young adults through cultural immersion, service learning and refugee issues, and cross-cultural interpretation. She also redesigned and facilitated leadership trainings for other experiential leadership staff and instructors, emphasizing hands-on facilitation methods and qualitative evaluation systems. After graduate school, Lotte started her own consulting company, focusing on establishing leadership practices in organizations, creating effective organizational structures, and interpersonal coaching.

Lotte directs the ASCP Leadership Institute and the ASCP Patient Champions program. She is certified in the interpretation and facilitation of multiple leadership assessments, including the Organizational Life Style Inventory®, Emotional Intelligence, MBTI®, Everything DiSC®, and Five Behaviors of a Cohesive Team.

Lotte is currently also pursuing her PhD in organizational leadership at the Chicago School of Professional Psychology.

**Catherine Stakenas, MA****Consultant, Organizational Development/Leadership Strategist**

Catherine earned her master's degree in integrated professional studies from DePaul University and has been an associate professor at The Chicago School of Professional Psychology since 2004. She is certified in the use and interpretation of numerous self-assessment instruments, including Everything DiSC®, Emotional Intelligence, MBTI®, Situational Leadership, and Life Style Inventory. Catherine has designed and taught Organizational Behavior, Organizational Culture and Design, Work Team Dynamics, Organizational Leadership, Applied Research, and Organizational Consulting courses on a master's and doctoral level.

Catherine began her leadership activities while working in the laboratory, and over the course of her career, her studies have focused on leadership skills and competencies. She built ASCP's professional development courses, which offer leadership training to ASCP staff through valid, and reliable selfassessments and peer-to-peer learning.

Catherine's analytical approach to coaching is focused on the use of self-assessment instruments and behavioral awareness to guide the leadership development process. Catherine has worked with major corporations, nonprofits, and small businesses for more than 20 years.

While employed as a Senior Director at ASCP, Catherine built ASCP's professional development courses. Now in private practice serving as a consultant to ASCP, Catherine continues to support the development of the ASCP Leadership Institute.